



Charlie Crist
Governor

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State Surgeon General

FOR IMMEDIATE RELEASE
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NEWS RELEASE

**ST. JOHNS COUNTY HEALTH DEPARTMENT HOSTS
“THE STERLING SHOWCASE OF BEST PRACTICES”**

ST. AUGUSTINE, FLORIDA – St. Johns County Health Department, a 2009 Governors Sterling Award recipient, announces that it will host the “Sterling Showcase of Best Practices” on November 4th, 2009.

What: St. Johns County Health Department’s “Sterling Showcase of Best Practices”

Where: St. Johns County Health Department, Conference Room A
1955 US 1 South, St. Augustine, FL 32086

When: Wednesday, November 4th, 2009
10:00 AM - 3:00 PM

RSVP: As soon as possible due to limited seating. Registration is required and can be completed by accessing the following webpage:

<http://survey.doh.state.fl.us/survey/entry.jsp?id=1249328417235>

Who: Organizations interested in learning the Sterling process and management model for performance improvement such as CEOs, Supply Chain Officers, Quality Managers, Senior Human Resource Staff, Senior Strategic Planning Staff, etc.

Why: In an effort to raise awareness about the importance of quality and performance excellence as a competitive edge, St. Johns County Health Department would like to share its experience with the Sterling Management Model. The Sterling Criteria are based on the Malcolm Baldrige Criteria, which are nationally recognized as the world-class standard for organizational excellence and can be applied to any industry.

For event information, please call the St. Johns County Health Department at 904-825-5055 or visit our website at www.StJohnsCHD.org . For additional information on the Governor’s Sterling Award and the Sterling Management Model, please visit the Florida Sterling Councils website at www.floridasterling.com .

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***Our Mission:** Promote, protect and improve the health of all people in Florida.*

***Our Vision:** A healthier future for the people of Florida.*

***Our Values:** - Integrity; Commitment to Service; Respect; Excellence; Accountability; Teamwork; Empowerment –*



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Public Health
Prevent. Promote. Protect.